



Benefit summary for brokers



- In-person, phone, or video counseling sessions for employees and their household members
- Personal/professional coaching
- 24/7 phone support
- Self-managed network of affiliate clinicians
- Employee and manager orientation to services
- Unlimited management consultations
- Mandatory referral process
- Critical Incident Stress Debriefings (CISD)
- Training seminars available virtually or in-person on over 30 topics
- Legal consultation (phone or in-person), online forms, and other resources available
- Financial consultation (phone), online calculators, videos, and other resources available
- Eldercare resources and referrals
- Dependent care resources and referrals
- Substance abuse assessments and referrals (including DOT)
- Identity theft resources and consultations
- Member access to website
- Communication/marketing material provided
- Utilization reports provided yearly and as requested
- Non-English speaking employees will be assisted with a language line or interpreter when needed.